

Zion National Park

Join us and experience the opportunity to work, live, and play in some of the most Beautiful Places on Earth. Make new friends, develop new job skills and discover things about yourself and the environment around you.



Zion has meant different things to different people. Legend has it the Paiute Indians were superstitious about “I-u-gone” (Zion Canyon) and refused to stay there after dark. To the Mormon pioneers, it was a haven of beauty resembling natural temples and they called it “Little Zion”.

Activities available at Zion Canyon include backcountry camping, canyoneering, rock climbing, hiking, horseback riding, bird watching, swimming, tubing, photography and bicycling, just to name a few. All this nestled on the floor of Zion Canyon, an oasis in a desert environment with precipitous canyon walls and massive monoliths sculpted by the ceaseless action of the Virgin River.

The nearest city to Zion is Springdale, located a short distance from the Park front gates. Springdale offers a lot including a variety of restaurants, a library with wireless internet, a medical clinic, bookstore, and many specialty shops and retail outlets. Springdale also offers several outdoor recreation outfitters.

Elevation: 4,000 ft. elevation in Zion Canyon next to the Virgin River and surrounded by 2,000 ft. red sandstone rock walls.

Lodge Guest Rooms: 122

Average Visitation: 3+ million

Main Operating Season: March 15—December 1

Good thing you'll have an entire season to discover yourself!

What to Expect

You will experience the opportunity to work, live and play in one of America's most beautiful places on earth, surrounded by nature and peacefulness, with miles of trails to hike, hidden canyons to explore, geologic splendor and unrivaled scenic vistas to view. If you should need more, there are over 10 national and state parks within a day's drive of Zion. Other recreational opportunities include exercise and game rooms, van trips to the nearby parks, raft trips, hiking trips, and shopping trips. If you are looking for uncrowded, casual, small community-type atmosphere, you will find Zion very enjoyable.

Temperatures depend on the season and the elevation. Spring in the lower elevations average 36°F to 62°F while summer in the lower elevations starts the day at 47°F, the temperature gets to 90°F *plus* during the day. Be prepared for plenty of rain showers during our “monsoon season” in July and August.

About us: Xanterra Parks & Resorts® is the largest national and state park concessionaire in the United States. We operate the lodging, food & beverage, gift shop & camper store facilities from the Mt. Rushmore monument to the magical desert of Death Valley. Our largest properties include the many lodges at Yellowstone NP and the South Rim of the Grand Canyon. Recently added to these properties was the Grand Canyon Railway in Williams, Arizona, King-smill Resort, VA and the Windstar Cruises. You may spend an exciting season at Zion but you have many other treasures to look forward to with Xanterra.

Job Opportunities and Requirements

What Will We Expect of You?

Xanterra is committed to providing excellent guest services for the millions of people who visit our parks each year. In order to accomplish this, we hire employees who are willing to make a similar commitment to excellence in their own personal standards and work habits. We are looking for employees who enjoy working with and for others, and who will take pride in a job well done. While we hope that you will enjoy exploring Zion and the surrounding areas on your days off, we expect that you will perform all duties in a professional, courteous, and friendly manner when you are scheduled to work. We consider each position to be of vital importance; no job is insignificant or unimportant.

- Age:** You MUST be at least 18 years old to live in the parks.
- Skills:** Previous experience is not required; you are expected to perform the tasks listed in the job description after training. You must have excellent customer service skills.
- Documents:** All employees will be required to show *original* documents to provide proof of both identity and authorization to work in the United States. Such common documents are a state ID card or driver's license, social security card, birth certificate or a U.S. Passport.

Payment Information

Pay Rate: Most jobs pay a little more than minimum wage.

Pay Days: You will be paid bi-weekly. Depending on when you arrive, you may not receive your first check for 21 days. Bring enough money with you to support yourself until you are paid. Room and board will be deducted from your paycheck.

Direct Deposit: Direct deposit is an electronic banking feature that allows Xanterra to deposit your net wages into your designated bank account(s) every pay period. This will save you the hassle of cashing your check and your money is always safe and available. Company checks can be cashed at Zions Bank in Springdale.

Work Hours & Schedules

Our operations are open 24 hours a day, 7 days a week. You will be expected to be as flexible as possible.

Work schedules are determined by department supervisors based on business fluctuations. Hours assigned and worked per week may vary during early and late seasons, and may fluctuate even in mid-season due to workload and personnel resources. Typical schedule is 8 hours per day, 5 days per week. Hours are not guaranteed. You may work less than 40 hours or more than 40 hours depending on business and staffing levels.

Overtime is not guaranteed. Any time worked above and beyond scheduled hours must be approved in advance by the department supervisor. Compensation for most hourly, non-exempt employees will be paid at time and a half base wage for hours in excess of 48 hours per pay week.

Job Transfers You may request to change to another position. There is no guarantee that your request will be granted. You may also be asked to change positions if there is a need for help in another department.. Transfers to other Xanterra properties can only occur after working at Zion for a minimum of 90 days.

Uniforms & Dress Codes

The appearance of our employees forms a significant part of the impression formed by our guests. Therefore, personal appearance of our employees at work is of the utmost importance.

Uniforms: Company shirts are provided to each employee. You will need to provide long black pants or knee length shorts (for some positions you will not be allowed to wear shorts). You must also bring your own non-canvas, closed-toe, and non-skid shoes. We recommend leather shoes (black for dining room).

Dress Code: You must wear your uniform, including name badge, while you are working.

Grooming Code: Employees must practice good hygiene. Extremes in clothing, hairstyle, or appearance, such as extra body piercing (nose, eyebrow, lip, etc.) are not allowed while working. Grooming codes are preempted by any job-related safety standards or health codes.

Hairstyles must be neat and well-groomed at all times and of a natural color. Dreadlocks are generally not acceptable.

Mustaches must be kept close-cropped and neat in appearance. Beards must be established during vacation or other extended time away from work and must be kept neat and well-trimmed. Beards of excessive length will not be allowed.

Any jewelry worn by employees on the job must be conservative, in good taste, and appropriate to working attire. Employees may wear one pair of earrings in the ears only. Rings or studs worn in any other visible body part are not acceptable.

Drug and Alcohol Policy

Xanterra has established policies in compliance with the Drug-Free Workplace Act and is committed to taking all reasonable steps to establish and maintain a safe, healthy and efficient working environment for all employees. The Company strictly enforces zero tolerance of illegal drug possession and/or use. The legal drinking age in the US is 21 and age limits for alcohol are strictly enforced. All employees are prohibited from using, purchasing, transferring, or possession of alcohol while they are performing duties and responsibilities within the scope of their employment with the Company.

Housing

The cost for meals is \$9.50 per day served in the employee dining room (EDR) and housing is \$4.00 per day for a combined total of \$13.50 per day collected through payroll deduction.

What to Bring

Bring *proper identification*, any personal hygiene items, warm clothes that can be layered, a jacket, comfortable work shoes (closed-toe, skid-proof shoes), addresses of your friends and family, camping/sports equipment, camera, books, music (radio reception is limited), and a phone card. If you are an avid hiker you will need hiking boots/shoes, jacket, backpack, and clothes for warm and cool days.

It is recommended that employees **not** have items of high value in employee residences; please leave family heirlooms at home. Do not bring pets, firearms, incense, or candles. Remember storage space is limited!

Your Mailing Address Will Be:

ZION EMPLOYEES

Employee Name
#1 Zion Lodge
Springdale, UT 84767
(435) 772-7700

UPS and Fedex can be
received at the same
address.



Meals

Breakfast, lunch and dinner are offered every day in the employee dining room (EDR) and is served buffet style. The menu cycle offers a wide variety of options including hot entrees, salad bar, fruits, desserts and beverages. Because of the large number of meals prepared each day, restricted diets (including strict vegetarian diets) cannot be accommodated. You are also welcome to dine in other Xanterra food outlets where you will be offered a 20% discount.

Housing

On-site dormitory housing is shared with at least one to two other people. Management determines room assignments. Housing of couples is on a very limited basis and is not guaranteed. Bedding and towels are provided. Laundry facilities and utilities are free, but you must provide your own laundry soap. Satellite TV and DVD players are available in designated areas. DVDs are available for rent in Human Resources.

Contacts

**Contact Human Resources
prior to your arrival**

Zion National Park

Contact Information:

Human Resources
Attn: Gerard Steffan
Zion Lodge
P.O. Box 925
Springdale, UT 84767
435-772-7720
Fax 435-772-7793
gsteffan@xanterra.com

www.zionlodge.com



TRAVEL INFORMATION

Nearest International Airport	Las Vegas, Nevada
Nearest Airport	St. George, Utah
Transportation from Airport	We provide free transportation from St. George, Utah, to the location where you will be working. So, your final destination in the USA needs to be in St. George. There are a couple of options for transportation to St. George from Las Vegas, Nevada: 1) take the St. George Shuttle from the airport, or 2) take the Greyhound bus to St. George. A representative from Xanterra Parks & Resorts will pick you up at either the Greyhound Station or Shuttle Station at noon.
<i>Please plan to arrive in St. George Monday-Wednesday by 12:00 noon.</i>	
Bus Information	Greyhound: www.greyhound.com
Shuttle Information	St. George Shuttle: www.stgshuttle.com Or 1-800-933-8320 or 435-628-8320
Reservations for Employer Shuttle	You will need to contact the Human Resources Office in advance of your arrival date to reserve a seat on the Employee Shuttle. If you arrive after 3 pm, you will need to stay overnight in St. George and schedule a pick up for the following day. There are several motels within walking distance of the Greyhound and shuttle drop off locations.

Social Security Information for International Employees

When You Apply	We will take you to the Social Security Office within 10-14 days after your arrival to apply for your social security card as required by the Social Security Administration.
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